







# **CONSIGNMENT POLICIES & PROCEDURES**

We hold estate sales daily in-store at our five store locations—four in Louisiana, and one in Florida. Our stores draw in big crowds of buyers who come for our good prices and ever-changing inventory of treasures. If you're ready to say goodbye to your clutter and make some extra cash while you're at it, you've come to the right place!

#### THINGS TO KNOW UP FRONT

- We cannot guarantee that your item(s) will sell in our stores, or sell at the price point you have in mind.
- We will determine which of our locations is best for your items-items may be split amongst multiple stores.
- We cannot and do not keep an exact inventory of your items and what has or hasn't sold.

INITIAL: \_\_\_\_\_

#### **ITEMS WE SELL**

#### 1. LAGNIAPPE – Priced under \$25

Casual dishware, appliances, small furniture and décor, lamps, books, etc. Lagniappe should be in good condition and/or useful or collectible. A good rule of thumb: don't send any lagniappe items you wouldn't give as a gift.

**Bad lagniappe:** visibly worn items, heavy outdated TVs, used Tupperware, broken appliances, rusted pots and pans, torn lampshades, old/worn towels and sheets.

Good lagniappe: adorable coffee mugs, cast iron pans, beautiful bowls, unique knick-knacks, barware, etc.

### 2. SPECIAL ITEMS – Priced \$50 and up (\*\*may be discounted if they don't sell after the first week\*\*)

These are items that you've designated as SPECIAL! Think furs, stylish china, crystal, antiques, pretty rugs, artwork, pottery, statues, musical instruments, etc. In addition, we accept designer/high end scarves, purses, jewelry, and shoes. If you have a firm price required for specific items, you must let us know ahead of time. Otherwise we will price accordingly. We cannot guarantee that your item will sell at the price you set!

#### 3. FURNITURE – Priced \$50 and up (\*\*may be discounted if they don't sell after the first week\*\*) We love furniture! Pretty furniture, antique & vintage furniture, good condition furniture, brand-name furniture, interesting pieces. We love inexpensive, utilitarian furniture too, as long as it's in good condition: futons, end tables, IKEA, children's furniture, stools and casual dinettes. Broken furniture, dirty furniture, moldy furniture, sun-bleached or just plain old gross furniture? Not so much.

INITIAL:

### FEES & PAY-OUTS

We do a 55/45 split on all items sold, meaning The OW keeps 55% of item sales, and you receive 45%. The initial payout will happen **no sooner than 45 days** from our initial receipt of your goods. <u>You must contact us</u> on or after your payout date to confirm your totals and request a check, which we will mail to you at the address you provide. The best way to check your account is to <u>text</u> us at 504-919-7699 or email us at consign@theowife.com. You will receive a response within 24-48 hrs. Please note we do not automatically cut consignment checks or notify you if there is a balance in your account. Checks are cut every other Friday with payroll, so you will be added to the next check date once you contact us. After your initial pay-out, you must contact us every 45 days or more with same procedure, until all goods are either sold or donated. Please note, there is no guarantee that your items will sell.

**THE OW HOME** 2850 Magazine St. New Orleans, LA 70115 504 • 460 • 9336 ELMWOOD 5727 Jefferson Hwy. Elmwood, LA 70123 504 • 481 • 7006 **FRENCH QUARTER** 624 Dumaine St. New Orleans, LA 70116 504 • 422 • 0704 MANDEVILLE 1675 US Hwy 190, Ste. 1675 Mandeville, LA 70448 985 • 232 • 1998 INITIAL:

PERDIDO 13440 Perdido Key Dr. Pensacola, FL 32507 850 • 208 • 1245

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### **PICKUP SERVICES**

The Occasional Wife can pick up your consignment items for an additional fee, with pricing based on the volume of items you are consigning and your physical location.

## INVENTORY

DONATION

**PRICING & DISCOUNTS** 

Each item gets tagged with your Client ID number. Please note, we cannot track sales by item, only by overall totals. This is very important: we cannot tell you after 45 days what any specific item sold for, only your overall sales totals. INITIAL: \_\_\_\_\_

We price items to sell immediately. If you want to get market-value for your grandmother's Lenox china set, we suggest selling online or through a dealer. Due to the volume of merchandise we take in, we aim to sell our inventory as quickly as possible at discounted prices. There is no guarantee your items will sell or that it will sell for a specific price. We also regularly run sales at our stores and offer items at a discount to move inventory more quickly. Items you consign with us may be sold at a discounted price as part of an in-store sale.

There are some items we simply cannot sell (poor condition, no demand, etc.). We periodically donate these to Goodwill and Bridge House, or discard them if they are damaged. Please keep in mind it is in our stores' best interest as well as yours to sell your items rather than donate or discard them—we only donate or discard items that are truly not sellable in our stores. We will not notify you in advance if your items are donated.

If you change your mind and decide to pick up your consigned items, you may do so by appointment only. A \$25 fee will apply to cover advertising and rent. If needed, we can deliver for a fee based on the volume of items and delivery location.

Please note items in our possession are NOT covered by insurance in the event of fire, wind, flood or other natural disaster.

\_\_\_\_\_, agree with the Occasional Wife policies above and attest that I am the legal I, and rightful owner (or executor/executrix in charge) of all items provided to The Occasional Wife for consignment.

Signed: \_ \_\_\_\_\_ Client ID: \_\_\_\_\_ Remittance Address: \_\_\_\_\_\_ Email: Phone #: Items Brought: \_\_\_\_\_ THE OW HOME ELMWOOD **FRENCH QUARTER** MANDEVILLE PERDIDO 5727 Jefferson Hwy. 624 Dumaine St 1675 US Hwy 190, Ste. 1675 13440 Perdido Key Dr. 2850 Magazine St. New Orleans, LA 70115 Elmwood, LA 70123 New Orleans, LA 70116 Mandeville, LA 70448 Pensacola, FL 32507 504 • 481 • 7006 985 • 232 • 1998 850 • 208 • 1245 504 • 422 • 0704 504 • 460 • 9336

# Updated 3/2024

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